

TECHNOLOGICAL INVESTMENT OPTIMIZATION

Operational Performance Improvement

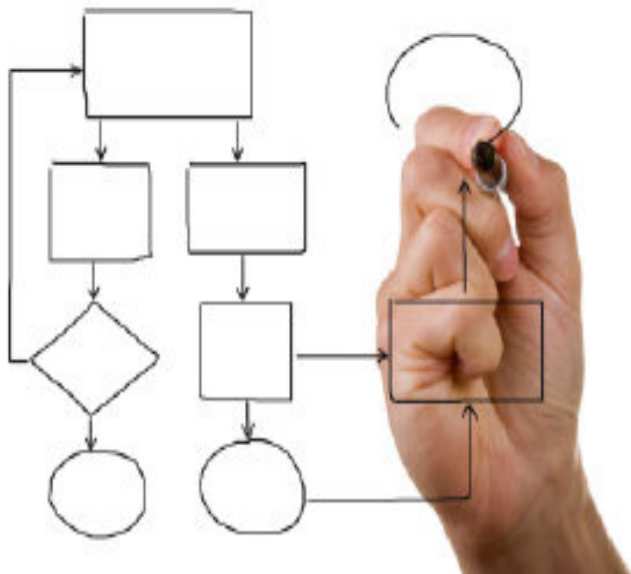
- > Focus resources on the right priorities
- > Promote quality and change commitment
- > Minimize risks associated with IT projects

BUSINESS PROCESS OPTIMIZATION

The key to leveraging your technological investments. New IT projects will change the way you conduct business and some may find resistance to change. By strategically approaching the optimization of your business processes, you will ensure your solution's successful implementation or upgrade (ERP, CRM, ITSM etc.).

Createch's end-to-end process approach maximizes real benefits derived from your technological initiatives. With its well-established methodology, Createch helps businesses with their IT projects through an integrated implementation approach (Person – Process – Technology).

Maximize real benefits from your business solution!



BUSINESS NEEDS DEFINITION AND DEVELOPMENT

- > Business process assessment
- > Project scope and functional requirements
- > Value Stream Mapping (VSM) and analysis
- > Improvement initiatives prioritization

PROJECT IMPLEMENTATION

- > Process optimization based on best practices
- > Detailed conception of work organization
- > Change extent analysis

CONTINUOUS IMPROVEMENT

- > Support and coaching for continuous improvement teams
- > Integration of Lean Management principles
- > Key Performance Indicators (KPI) and dashboards implementation

WE MEASURE UP TO YOUR CHALLENGES

- > Effective use of technology
- > System architecture alignment
- > Budget allocation according to anticipated benefits
- > Delivery effort optimization