

BUSINESS PROCESS OPTIMISATION

Operational Performance Improvement

- > A genuine business relationship
- > A combination of knowledge and practice
- > A realistic implementation strategy leading to concrete results

Optimizing business processes goes through the judicious use of tools to identify and eliminate non-value added tasks. Thus, the involvement of stakeholders leads to the development of practical solutions and provides a strong commitment, leading to tangible results. The approach used covers end-to-end processes to spread across all activities, ensuring the implementation success and entire customer satisfaction.

Your business processes, the reflection of a value-added organization



GROWTH MANAGEMENT

- > Business process review and analysis
- > Identification and prioritization of business processes
- > Updating operational and organizational strategies
- > Human resource optimization plan

COMPETITIVENESS IMPROVEMENT

- > Value stream mapping (VSM) and analysis
- > Business process re-engineering
- > Evaluation of process performances
- > Analysis of job content
- > Simplifying data processing activities

CONTINUOUS IMPROVEMENT

- > Training and simulation of Lean concepts
- > Implementation of continuous improvement internal teams
- > Support and coaching of improvement teams
- > Implantation of scorecards and Key Performance Indicators (KPI)

PROJECT MANAGEMENT

- > Forming management and advisory committees
- > Elaboration of a formal project structure
- > Organization and multidisciplinary teams
- > Creation and development of a communication plan

CLIENT RESULTS:

- > Cycle time reduction by 70%
- > 55% optimization of working hours and employee efficiency
- > 35% to 40% reduction in the number of steps of a process